Glossary 101

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Transform confusing jargon into crystal-clear communication! 📚✨ Learn how to build and leverage KnowledgeOwl's powerful glossary feature to define key terms, acronyms, and abbreviations to automatically enhance your readers' understanding throughout your knowledge base.

> ✅ **Ready to fly?**
> Sign up here: https://knowledgeowl.onfastspring.com/owlcademy

> ℹ️ **Interested, but unable to make these dates?**
> If you'd like to be notified when we're offering this workshop again, please join our waitlist using this form.

What you'll learn

- How to create and format glossary terms with definitions
- Set up automatic highlighting to provide in-context definitions
- Customize glossary appearance and integrate with search
- Best practices for managing terms and avoiding common pitfalls
- Advanced tips for styling and organizing your glossary

Perfect for content creators who want to eliminate confusion, reduce redundant explanations, and create a more professional, user-friendly knowledge base experience!

Meet your owl instructors

Marybeth Alexander is KnowledgeOwl's **Founder & Chief Executive Owl**. She's helped people create and manage their knowledge base websites for over a decade.

Kate Mueller is KnowledgeOwl's **Documentation Goddess & Resident Cheesemonger** and host of The Not-Boring Tech Writer podcast. She's a seasoned technical writer who's written and maintained documentation for companies in broadcasting, financial services, IT, and software for 15+ years.

Together, they bring decades of experience solving knowledge management challenges with KnowledgeOwl's signature helpfulness.