

# Expert KnowledgeOwl Theme Review

01/29/2025 2:56 pm EST

## Revive an Old Knowledge Base Theme with Expert Guidance

If you've been using KnowledgeOwl for a while, you may be using one of our older themes without access to the latest theme features. Or maybe you inherited a heavily-customized theme and want help sifting through those customization to figure out what they're doing and whether you should keep them or say goodbye.

## Expert-Led Optimization

KnowledgeOwl has partnered with Kate Mueller of [knowledge with sass](#) to offer **Expert KnowledgeOwl Theme Reviews** to help you toss out that old theme and start fresh with our latest theme. The latest theme has a variety of perks, including full compatibility with the Customize > Default text tool, streamlined HTML and maintenance, a less-buggy slideout table of contents with more configuration options, and more!

With 15+ years of technical writing experience across broadcasting, financial services, IT, and software—plus hands-on expertise with KnowledgeOwl since 2018—Kate helps documentation teams and processes thrive.

## The Expert KnowledgeOwl Theme Review packages includes:

### One-on-One Review Call

- Comprehensive one-hour consultation with Kate
- Explore what's possible by moving to the latest theme
- Discussion of your specific challenges and goals

### New Knowledge Base Copy

Once Kate has the context from your review call, she'll conduct an evaluation of your knowledge base theme, take a copy of your knowledge base, and update that copy to the latest theme, which may include:

- Removing existing script-based customizations so you can see what out-of-the-box looks like
- Updating the copy to the latest theme and feature set so you can have the latest bells and whistles, like category icons
- Ensuring you're using the latest merge codes so that new features and default text customizations work properly
- Porting your existing color palette and custom fonts into the new theme, if desired
- A written summary of questions, potential issues, or further possible changes you may want to make
- A list of prioritized next steps so you can continue to develop your theme, either with help from KnowledgeOwl's support owls, following Support Knowledge Base instructions, or working with your own developer or designer

## What it does NOT include:

- Full custom theme builds
- Custom development
- Advanced troubleshooting or rewriting of existing customizations

## Investment

\$500 \$350\* USD per knowledge base

*\*Special introductory offer!*



**Ready to fly?**

Sign up here: <https://knowledgeowl.onfastspring.com/owlcademy>

## Why Work with **Kate**?

- 15+ years of technical writing expertise
- Deep knowledge of the KnowledgeOwl platform since 2018
- Experience across multiple industries
- Proven track record of optimization successes
- Practical, implementation-focused recommendations

## Questions?

Schedule a [complimentary discovery call](#) to discuss whether an Expert KnowledgeOwl Theme Review is right for you.

---