

Reporting 101 (June 24)

03/31/2025 7:00 pm EDT



Join this workshop to better understand KnowledgeOwl's reporting and feedback functionality.



If you'd like to be notified when we're offering this workshop again, please let us know via [this form](#).

Goal

Participants will gain an understanding of KnowledgeOwl's reporting and feedback features, clarity on which metrics matter for their organization, and what to do with them.

Details

Date: June 24, 2025

Time: 11:30am - 2pm EST

Price: \$250, eligible for discount if you buy the [Buy the Course Bundle!](#)



Ready to fly?

Sign up here: <https://knowledgeowl.onfastspring.com/owlcademy>

Who is this for?

- Anyone interested in or responsible for reporting on their knowledge base
- Anyone interested in using reporting and data to improve their knowledge base

Topics

This workshop will explore KnowledgeOwl's reporting and feedback capabilities, including:

- Reporting overview
- Ratings
- Comments

- Contact Form
- Broken link checker
- Third party reporting/feedback integrations



Each workshop is priced at **\$250/seat**. You can also buy a bundle of all workshops to save money and get access to bonus perks.

Business customers are eligible for **1 free bundle seat** per account.

Enterprise customers are eligible for **2 free bundle seats** per account.

Email us at owlademy@knowledgeowl.com to redeem your free seat(s)!

Meet your owl instructors

Marybeth Alexander is the CEO and founder of KnowledgeOwl, helping people create and manage their knowledge base websites for over a decade.

Kate Mueller is the Documentation Goddess of KnowledgeOwl and host of [The Not-Boring Tech Writer](#) podcast, a seasoned technical writer who's written and maintained documentation for companies in broadcasting, financial services, IT, and software for 15+ years.

Combined, these two pack a powerful punch of experience and problem-solving abilities with KnowledgeOwl's characteristic helpfulness. Join us and bring your trickiest or most frustrating knowledge management-related problems to a cohort of like-minded peers.
