

# KnowledgeOwl 101

04/01/2025 9:09 am EDT



Join this workshop for a comprehensive orientation of the KnowledgeOwl software.



If you'd like to be notified when we're offering this workshop again, please let us know via this form.

## Goal

Participants will gain a general overview and understanding of the KnowledgeOwl software.

## Who is this for?

- New KO authors/new team members
- People who have inherited a KnowledgeOwl knowledge base and don't know where to begin
- Existing authors who want an overview of KnowledgeOwl's current capabilities

## Topics

This workshop will provide a comprehensive orientation of the KnowledgeOwl software, including:

- What is KO?
- The KO application vs. KB websites
- Authors vs. Readers
- Categories vs. Articles
- Theme and Style
- Authoring
- Security / access
- Search
- Reporting
- Overviews of other features



Each workshop is priced at **\$250/seat**. You can also buy a bundle of all workshops to save money and get access to bonus perks.

**Business** customers are eligible for **1 free bundle seat** per account.

**Enterprise** customers are eligible for **2 free bundle seats** per account.

Email us at [owllcademy@knowledgeowl.com](mailto:owllcademy@knowledgeowl.com) to redeem your free seat(s)!

## Meet your owl instructors

Marybeth Alexander is the CEO and founder of KnowledgeOwl, helping people create and manage their knowledge base websites for over a decade.

Kate Mueller is the Documentation Goddess of KnowledgeOwl and host of [The Not-Boring Tech Writer](#) podcast, a seasoned technical writer who's written and maintained documentation for companies in broadcasting, financial services, IT, and software for 15+ years.

Combined, these two pack a powerful punch of experience and problem-solving abilities with KnowledgeOwl's characteristic helpfulness. Join us and bring your trickiest or most frustrating knowledge management-related problems to a cohort of like-minded peers.

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