Expert KnowledgeOwl Review

10/28/2025 12:38 pm EDT

Transform Your Knowledge Base with Expert Guidance

If you've been using KnowledgeOwl for a while, you may have missed out on new feature releases or feel constrained by decisions you made in your initial implementation. Or maybe you inherited a knowledge base and you're trying to figure out how all of it works.

Expert-Led Optimization

KnowledgeOwl has partnered with Kate Mueller of knowledge with sass to offer **Expert KnowledgeOwl Reviews** to help you get the most out of KnowledgeOwl.

With 15+ years of technical writing experience across broadcasting, financial services, IT, and software—plus hands-on expertise with KnowledgeOwl since 2018—Kate helps documentation teams and processes thrive.

The Expert KnowledgeOwl Review packages includes:

📞 One-on-One Review Call

- Comprehensive one-hour consultation with Kate
- Deep dive into your knowledge base's purpose, audience, content, and history
- Discussion of your specific challenges and goals
- Immediate tactical suggestions for quick wins

📋 Detailed Written Evaluation

Once Kate has the context from your review call, she'll conduct an evaluation of your knowledge base and generate a written evaluation, which will include:

- A summary and analysis of your current knowledge base setup and configuration
- Strategic recommendations for feature and setting optimizations
- Step-by-step implementation guidance
- Links to relevant KnowledgeOwl Support documentation or resources
- Prioritized action items for maximum impact

Investment

~~$500~~ $350* USD per knowledge base
Special introductory offer!

> ✅ **Ready to fly?**
> Sign up here: https://knowledgeowl.onfastspring.com/owlcademy

Why Work with Kate?

- 15+ years of technical writing expertise
- Deep knowledge of KnowledgeOwl platform since 2018

- Experience across multiple industries
- Proven track record of optimization successes
- Practical, implementation-focused recommendations

Questions?

Schedule a complimentary discovery call to discuss whether an Expert KnowledgeOwl Review is right for you.